

Municipal Utilities Billing & Payments

Utility Pre-Authorized Debits (PAD) and eSend (Paperless Billing) - What's the Difference?

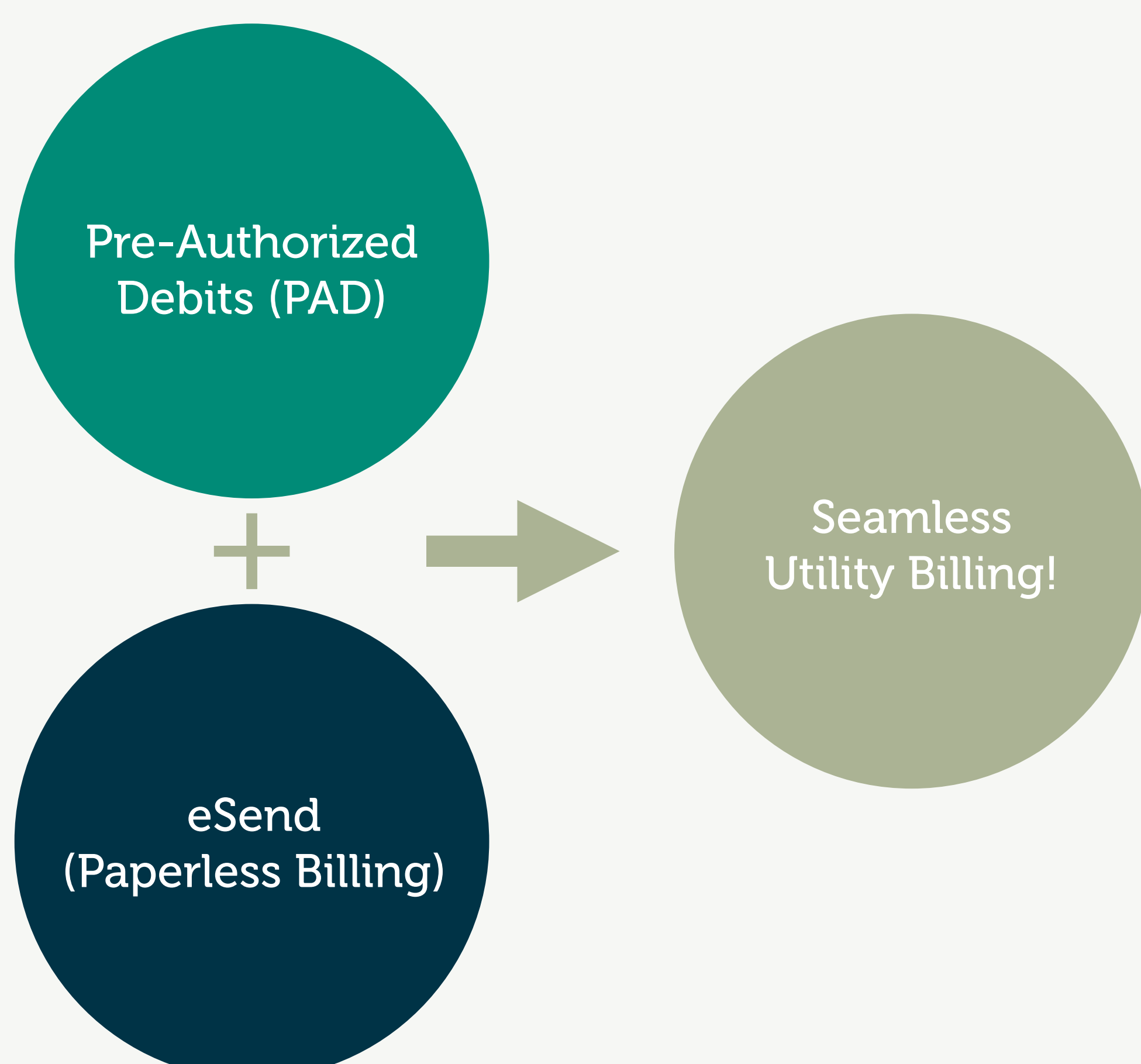
Pre-Authorized Debits (PAD)

- Your Utility Levy is Automatically Withdrawn from Your Bank Account Monthly on the 15th of Each Month
- Never Forget to Pay
- Avoid Penalties for Late Payments

eSend (Paperless Billing)

- Get your Utility Bill Sent Directly to Your Email
- (No paper Utility bill will be sent to you)
- Access Your Bill Sooner and at Anytime
- Private and Secure
- Environmentally Friendly

- You can sign up ANYTIME for either program!
- If you are a current customer, you can send an email to the Utility Department at utilities@crowstpass.com and request to enroll in pre-authorized debits and/or eSend paperless billing. Please include your name, civic address and utility account number in the request
- If you have any questions, please contact the Utility Department at 403-562-8833



Sign Up Incentive!

Beginning July 2018, the first 750 residents (new sign-ups) to register for all paperless notifications will be eligible for a \$2 discount on their utility bills for 6 months.

Email utilities@crowstpass.com or phone 403-562-8833 to sign up today!