



SNOW REMOVAL INFORMATION FOR RESIDENTS

We can all agree that there has been a lot of snow this year, and we would like to take this time to share information with you in regards to snow removal.

- Snow and ice on sidewalks is a serious hazard so it is important that we all do our part to keep them clear within 48 hours after each snowfall.
- If you are concerned with having to clean your driveway entrance twice, please wait until your residential street has been plowed before you remove snow from your driveway. We are not responsible for clearing windrows from across driveways. However, if you are having difficulties, please call our Operations Department and we will come back to assist but not until snow removal is complete on all other roadways.
- If you are parked on the street when the roads are being cleared, the plow will have no choice but to go around the vehicle and the operator of the vehicle will be responsible for clearing that section of the street to get the vehicle out. Please try to watch/listen for the plows or find an alternative location to park.
- We do not “warn” residents when we will be clearing snow in their neighborhood as factors change quite quickly during a

major storm and we do not want to give information that is not accurate.

- If you have “decorative” items on the boulevard, erect a 4’ flag or marker of some kind to alert operators that there is something to be avoided. It is very hard to know what is under the snow.
- If there is damage to your boulevard, report it to the Operations Department and the damages to the boulevard will be repaired in the spring. Note that the Municipality is not responsible to replace damaged items placed on the boulevards in decorative fashion such as flower beds or ornaments.
- Any damages potentially caused to private property by municipal snow removal equipment must be reported immediately to the Operations Department for further investigation.
- Please do not approach the equipment operators for any reason. The equipment is quite large and if they don’t see you, it can be quite serious. The operators are only doing what they have been instructed, so if you have a complaint, please phone the Operations Department. Once again, do not approach the equipment for your own safety.
- Take a deep breath and look around. While the snow can be overwhelming at times, it has also made this one of the most majestic places to be.